

To our Valued Patients-

The health and safety of our patients and employees is of the utmost importance to us during this COVID-19 pandemic. We are following all updates, recommendations, and guidelines from the Center for Disease Control (CDC), the American Academy of Ophthalmology and the American Optometric Association. We are taking the following measures in our practice to help prevent the spread of infection:

- **Frequent, rigorous hand washing by all staff - before and after each patient encounter. Use of appropriate PPE(personal protective equipment) for all employees and mandatory use of masks for all patients.**
- **Frequent disinfection of door handles, counters, desks, equipment and high traffic areas throughout the day**
- **Limiting congestion in the waiting room**
- **Requiring any patients who are having any COVID related symptoms to stay home and re-schedule appointments for a later date.**
- **Requiring our employees who are having any COVID related symptoms or exposure to stay home from work and get tested.**

We will continue offering the following services for the benefit of our patients:

- **We have returned to in office appointments for eye exams and continue with ocular emergency visits.**
- **Dr. Teller and Dr. Lobaugh are still available for remote Telehealth visits**
- **Curbside pickup is available at both offices for glasses and contacts**
- **Online portal is available for contact lens orders**
- **Mobile Pre check for appointments has been implemented**

We value the relationship we've built with you over the years and appreciate your loyalty during these difficult times.

You have our commitment that we are ready to serve your eye care needs safely and appropriately

Sincerely,

Dr. Teller and Dr. Lobaugh